



THE QBA BULLETIN

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Queensland Butler Pairs

A NEW State event was added to the calendar this year, the Butler Pairs, which incorporated the Men's and Women's Pairs. Fifty-two pairs entered, up on previous entries for the Men's and Women's Pairs, so it should have a future, and after this year's success, we can look forward to a bigger entry next year.

The event was played as 12 9-board matches over 2 days. Peter Hainsworth and Ralph Parker hit the lead early and were never headed, winning all of their matches to leave the rest of us in their wake. Andrew Pryde and Neville Francis came second, just ahead of John Summerhayes and myself.

Ralph and Peter also won the trophy for the Men's Pairs, and the Women's Pairs trophy was won by Lucy Barua and Audrey Stitt.

M 3	♠ J6
Bd 19	♥ 7
Dir S	♦ K8753
Vul EW	♣ AQ864
♠ —	♠ AK874
♥ AQ95	♥ K103
♦ AJ2	♦ Q109
♣ J109532	♣ K7
	♠ Q109532
	♥ J8642
	♦ 64
	♣ —

M 5	♠ 1085
Bd 14	♥ 10987532
Dir E	♦ K8
Vul None	♣ 3
♠ AKQ6	♠ 94
♥ A4	♥ KQ6
♦ QJ107	♦ 953
♣ J42	♣ AKQ75
	♠ J732
	♥ J
	♦ A642
	♣ 10986

I passed as dealer and West opened 1C, over which John bid 2NT, which should show diamonds and a major (2C would show the majors). When East bid 3S, this was obviously not one of his suits, so it looked like the red suits, but I had a faint suspicion that he could have meant it for the minors, so I passed again. However, when West rebid 4C and East raised to 5C, it was obvious now that John had the red suits, so we had a good sacrifice in 5H! This was doubled with alacrity by West, as was John's run-out to 6D, and in spite of less than perfect defence, it cost 1400 (but we still won the match).

Sitting East, I opened 1C, and responded 1NT to 1S from John, who then rebid a

forcing 3D, over which I confirmed my heart stoppers and doubleton spade with 3NT. John now bid 4NT (RCKB) and over my 5D response, he bid 5NT to play, but I took this as asking for kings, so I ended up in 6NT on the lead of the HJ. My only chance was to duck a diamond and hope that whoever had the remaining diamond honour also had 4 spades, but when I led the DQ it was covered, and when it won it was a simple matter now for North to lead another diamond. Notice that if North has the DA and rises to play another heart, South will be squeezed in hearts and diamonds for the 12th trick. At another table, East tried the same play, but when the DQ was led it was ducked by both North and South, so 12 tricks were made.

M 2	♠ AJ1092
Bd 16	♥ QJ107
Dir W	♦ AQ6
Vul EW	♣ A
♠ Q87	♠ K65
♥ —	♥ K83
♦ K108532	♦ J7
♣ 9764	♣ J8532
	♠ 43
	♥ A96542
	♦ 94
	♣ KQ10

West passed and John, North, opened 1S. I bid 2H because of my 6-card suit, which excited John enough to bid the cold 6H, to which West led the D5. On any other lead I would have taken the heart finesse in comfort, but since the diamonds in dummy can be discarded on the clubs, the finesse in diamonds is not necessary, so I rose ace, cashed the CA and led the HQ hoping it would be covered, but when it was not, I rose ace in the faint hope that it would drop singleton, and discarded the losing diamonds on the clubs, but this was 1 off when most (all?) others were making 13 tricks.

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The opening lead is often the defence's last chance to defeat the contract, and so it proved on this board.

M 6	♠ AJ9654		
Bd 26	♥ 942		
Dlr E	♦ 3		
Vul Both	♣ Q54		
♠ K108		♠ 7	
♥ Q1085		♥ J7	
♦ 8		♦ AKQJ954	
♣ AK932		♣ J87	
	♠ Q32		
	♥ AK63		
	♦ 10762		
	♣ 106		

Since we were not playing the gambling 3NT, I opened the East hand with a simple 1D. Over John's 2C I rebid 2D, and he bid a straight-forward 3NT, which put the ball firmly in North's court. Luckily for us, 4th highest of your longest and strongest popped up, and the S6 was led, which did not trouble John's declarer play, and when the defence discarded badly on the diamonds, he finished up with all 13 tricks. If I had been able to open 3NT, standard defence would be to lead the HA, and then a routine spade switch and a heart

back would allow the defence to take the first 8 tricks. At least one North did make a negative heart lead to West's 3NT, and the spade switch also produced 4 off.

M 8	♠ K102		
Bd 16	♥ Q942		
Dlr W	♦ 5		
Vul EW	♣ A8653		
♠ Q43		♠ AJ965	
♥ 83		♥ 1065	
♦ QJ10832		♦ K64	
♣ 42		♣ J7	
	♠ 87		
	♥ AKJ7		
	♦ A97		
	♣ KQ109		

On this board I was South and opened 1NT after three passes, and after John found about the heart fit, he bid 6H. For those playing a weak notrump, where South opened 1C, 6H with North declarer is cold as the SK is protected. Fortunately for us, West has a nice sequence in diamonds, so a spade was not forthcoming, and 12 tricks were easy by ruffing two diamonds while drawing trumps, and discarding a spade on the 5th club.

■ Richard Wallis

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Outright Results for Multi-session Events

THE article by Reg Busch in the July/August issue unfortunately requires comment and further clarification.

My article was merely commenting on mathematical principles, following the subject being raised by several bridge players perusing results. I have absolutely no interest in "denigrating" another "widely used program", and abhor such practices, nor have I any interest in sophistic debate, which I equally abhor, however I am quite prepared to debate the mathematical principles.

I defer to Reg in all questions of bridge law and bridge principles, in which he is expert, and in fact I have requested his opinion on more than one occasion. However, mathematics and statistical analysis fall within the area of my particular expertise.

Certainly I gave extreme examples. That is how base principles are best conveyed and understood. Nethertheless, the same error applies, in exactly the same manner, right through the range, as the value of this extremity tends to zero.

In real life, the practice of averaging percentages calculated from different denominators in bridge multi-session events can and does create different placings to the mathematically correct method. I have seen examples in our home club results, and I have had similar situations referred back to me from other clubs. These referrals have initiated this current discussion.

Mathematics *can* give more than one correct "value" to the solution of a problem, for example, when certain quadratic or trigonometric equations are solved. However, when cumulating percentages, there is only one correct value in the solution, and that is obtained by the mathematical method explained in my previous article. Other methods are simply incorrect.

With regard to the paragraph in Reg's article that it is "a widely used and time-honoured method to "factor the results of session 3 to make them equivalent to the other two sessions.....and then aggregate the matchpoints", this method is equally mathematically incorrect.

As most understand, the basis of match pointing for a pair is 2 MPs for every pair whose score for the board is beneath their score. If the scorer decides to "factor up" the whole session to create a common denominator for the percentage, then he/she has also "factored up" the value of the above 2 MPs, thus creating a situation where a pair receives a higher MP score for besting another pair in session 3 as opposed to a pair who bests

another pair in either of the first two sessions. This will obviously lead to a different result if added to another different denominator result, and is clearly incorrect and unacceptable.

This should not be confused with the perfectly acceptable practice of "factoring up" MP totals of the pairs which play a lower number of boards to others within a session so that the results *for that session only* can be expressed in MPs. In this case the factored result represents the percentage, which does not change. It is irrelevant to the percentage (which is all that counts) whether the result is expressed as, for example, 88 out of 100 or 110 out of 125.

I'm not so sure about that "time-honoured" qualification applied to that method.

Mathematics is a pure science with some 3,700 years of experience dating back to Ahmes at the Palace of Wisdom in Baghdad, and arguably even 30,000 years to when the Palaeolithic peoples of Central Europe first recorded numbers on bones. Now that really is time-honoured, the principles are pure, and any deviation from those principles is simply incorrect and unjustifiable.

Jan Peach quite correctly mentions in her commendable article that there are other areas that can affect results, but then this mathematical operation is not so complex, so at least, let's get the base mathematics, one of the areas over which we do have control, correct in our scoring.

Any suggestion that errors introduced by poor mathematical practice do not matter should possibly be referred to those who have lost a championship on this basis, or, on an interesting moral note, to those who have won a championship on the same basis.

(You should have driven a Ford Jan, you would not have had to worry about breaking down between Burketown and Cloncurry).

Oops, another free plug.

■ Robin Palmer

This will be the last word on this matter. The protagonists can slug it out in private. Ed.

Rockhampton

THE Rockhampton Swiss Teams congress started with a difference. Roadworks commenced the day before in front of the clubrooms, so most of the players entered via the back door. Nobody minded as once inside the company and the food was, as always, excellent.

The director announced at the start of play that the bottle of port (Galway Pipe) one of the raffle prizes, was his and promptly never won a thing.

The hand that had everyone talking was in the penultimate round, when one EW pair bid 7NT making with 34 HCPs, when the rest of the field was in 3NT or 6NT making 11 or 12 tricks. As they say, 'Fortune favours the brave.'

Dir N	♠ 98654		
Vul EW	♥ 10932		
	♦ 1065		
	♣ 4		
♠ KQ102		♠ AJ7	
♥ AQ7		♥ J84	
♦ AK83		♦ J74	
♣ KQ		♣ A532	
	♠ 3		
	♥ K65		
	♦ Q92		
	♣ J109876		

	W	N	E	S
		P	1C	P
	1S	P	1NT	P
	4C*	P	4S*	P
	5C*	P	5D*	P
	7NT			

*Roman Gerber

A club was led and won with West's king who then played the CQ. East came back to hand with the SA and led the HJ which South failed to cover. The DJ was led and South again didn't cover. A heart to the queen and now there are 13 tricks. East had few comments to West on the way home about bidding 7NT missing a king.

■ Les Bonnick

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Cuppaidge's Column



George Cuppaidge

THESE are maxims aplenty in bridge. This is yet another good one. "If partner bashes slam, you never have enough to bid more."

I had the pleasure of three slam hands with one "Octavo" on gaming zone. We would have done well to heed the maxim on one and two.

♠ 108	♠ Q76	♠ K9
♥ A32	♥ KJ765	♥ Q10984
♦ K82	♦ —	♦ Q973
♣ 109632	♣ AQJ54	♣ 87

N	E
W	S

♠ AJ5432	♠ K9
♥ —	♥ Q10984
♦ AJ10654	♦ Q973
♣ K	♣ 87

South	North
1S	4NT
5H	6S
7S(!)	

I suppose I was the guilty party on board 2. I felt, again wrongly, that I had a little in reserve for my 1S bid! I hate North's bidding of course. Why commit the side to a spade contract with potential better fits in hearts or clubs. And what is the hurry? A more probing approach will at least allow South to be satisfied that he has described his hand fully. I would be inclined to start with 2C, rather than 2H to give South the maximum room to describe. Only if South introduces hearts himself, will we play there instead of spades. My task however was to land 7S, after the odd lead of a low diamond to the queen and ace.

I immediately ruffed a diamond and played a low trump off the board. If my jack held I intended to think long and hard about what to do with the diamond suit. In fact I could not go wrong! If I took the ruffing finesse it would work. If I simply ruffed a diamond and ran all my trumps that would work too as West held all the key cards. East "got me," however! He played the SK!!!

Surely this must be a singleton I thought, so I will need dummy's SQ to draw trumps. Was this a masterstroke or an aberration from East? I will never know. Sadly for East, he was let down by his partner. I led a trump to dummy's SQ, ruefully noting that both opponents followed, ruffed a heart to hand and ran all the trumps. West could not afford to throw his DQ, as my DJ would then squeeze him in hearts and clubs. He could however throw his HA! My HK would become the twelfth trick but his 4th club would become the setting trick.

West could not bring himself to throw either red winner so dummy's clubs came good!

♠ 954	♠ A32	♠ KQ10876
♥ 982	♥ KJ64	♥ 73
♦ 854	♦ AQ1073	♦ 9
♣ KQ109	♣ 5	♣ J832

N	E
W	S

♠ J	♠ KQ10876
♥ AQ105	♥ 73
♦ KJ62	♦ 9
♣ A642	♣ J832

W	N	E	S
2S	1D	1S	X ¹
All pass	3H	P	3S ²

¹ Game forcing
² Seeking further information
 All this must have been too much for Octavo. His final pass must have come from exhaustion. A pity, because 7H is such a great spot. Could it be bid? Easily I think. The bidding would continue thus.

W	N	E	S
P	4D	P	4H ¹
P	4S ²	P	5C
P	5D	P	5NT ³
P	6D ⁴	P	7H
All pass			

¹ Setting hearts and showing a hand too good for a direct 4H. (I do not belong to the "advance cue-bid" school; trumps must be unambiguously agreed before cue-bidding starts. A super-accept of a transfer response to, or a suit take-out of, a no trump opening is the only exception I acknowledge.)
² First round control, and co-operation
³ How many heart honours? We could be missing DQ but there will be a play.
⁴ One

♠ A64	♠ J103	♠ 98
♥ KQ	♥ 82	♥ J9763
♦ J92	♦ A8765	♦ 10
♣ 98763	♣ AJ5	♣ KQ1042

N	E
W	S

♠ KQ752	♠ 98
♥ A1054	♥ J9763
♦ KQ43	♦ 10
♣ —	♣ KQ1042

South	North
1S	2D
6D	6S(!)

I opened the South cards with 1S and "bashed" 6D over 2D. Octavo began to think! Ominous I thought, correctly. He emerged with 6S.

Why, oh why? The obsession with major suit and NT contracts in bridge is a destructive force. This hand is an example. 6S is "no play". 6D on the other hand is defeated only by a heart lead. And what will East lead against 6D? That CK looks very tempting! I scanned the scores and noted that 6D had been tried just once for +920. Greed is indeed a deadly sin.

DEAD

NOV 11 (noon)

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Car Stickers

QCBC have had car stickers printed with the slogan "Bridge fills a gap in your life" with cards on also.

We hope this will encourage more players. Although they have QCBC phone number, this could be masked or left as players will go to their nearest club. The stickers are available for \$3 each or \$2.50 for 10 or more.

Should other clubs be interested, please contact QCBC on **3391 3241**

A Lucky Slam

Another partner this time and more slam problems to deal with.

Sitting North, you hold

♠A1054 ♥KJ9 ♦AQ98 ♣65

South opens 1H, W bids 2C, you double, and South bids 3H! What now?

I tried 5H, feeling that this bid, even with a stranger, would point to the need for a club control. South obliged with 6H. The CK was led and this is what I saw as (internet) dummy.

♠ Q32	♠ A1054	♠ 9876				
♥ 4	♥ KJ9	♥ Q32				
♦ 654	♦ AQ98	♦ K10732				
♣ KQ9874	♣ 65	♣ 3				
	<table border="1"> <tr><td>N</td><td>E</td></tr> <tr><td>W</td><td>S</td></tr> </table>	N	E	W	S	
N	E					
W	S					
	♠ KJ					
	♥ A108765					
	♦ J					
	♣ AJ102					

South's 3H bid was something of an overstatement; too many values in clubs. Still the final contract was not that bad. Whilst it can be made on any lead, I would challenge most players to make it on a non-club lead.

Favoured with the CK lead, South had little more to do than take the correct position in trumps. Following West's 2-level overcall, and East's C3, the second round finesse through East is *de rigueur*. Having drawn trumps, the next plays will be the SK followed by a spade to the ace and a spade ruff. With the SQ falling, the play of the CJ will set up the twelfth trick. If it doesn't fall, declarer will need the diamond finesse. It is important to test the spades before playing the CJ as West may win and return a diamond.

(Assuming no club lead, a successful approach will be to take the losing diamond finesse, cash two diamond winners pitching clubs while in dummy with HK. Finesse East for HQ, then run all trumps squeezing West in spades and clubs.)

My declarer followed an entirely different path. She won CA and played out HK, HA. Now SK and SJ, not covered by West. A diamond to the ace was followed by two spade winners (!) pitching two clubs. When declarer played a diamond off the board, East flew with DK, ruffed. Declarer now simply exited with a trump and East, with only diamonds left, had to present declarer with her stranded twelfth trick. Well played (!!!) and brilliantly defended (!!!). ■

The One That Nearly Got Away

AST Monday night my wife and I had a game in the pleasant surrounds of the Toowong Bridge Club. Whilst our opponents were usually friendly, Jill Hutson (moonlighting from Brisbane Bridge Centre, where she is the club secretary), gave me a torrid time on the following board.

♠ J74	♠ K7	♠ AQ1052				
♥ Q2	♥ A103	♥ 75				
♦ J10943	♦ 8762	♦ Q				
♣ 764	♣ AKQ8	♣ J10952				
	<table border="1"> <tr><td>N</td><td>E</td></tr> <tr><td>W</td><td>S</td></tr> </table>	N	E	W	S	
N	E					
W	S					
	♠ 986					
	♥ KJ9864					
	♦ AK5					
	♣ 3					

Jill, sitting South, opened the bidding with 1H and was soon sorry that she did, as partner showed her heart support, called 4NT for Aces (or was it Keycard), heard the 5H response, and bid the slam.

Holding the East cards I thought to myself that a spade lead would be nice. However, partner found the more obvious high diamond lead, small from dummy, my queen and declarer's ace.

Next came two rounds of trumps, the DK (high spade from me), and three rounds of clubs, declarer discarding two spades from hand.

Defensive prospects were looking good – either I was going to get two spade tricks, or else one spade and partner would win a diamond – declarer seemed to have a maximum of 11 available tricks. But then Jill found the master play – she lead dummy's fourth club from dummy, and, instead of ruffing, discarded her last spade.

I was endplayed! A fifth club would allow declarer to pitch her losing diamond while ruffing in dummy. If instead I lead my SA then it would be ruffed, and declarer could then cross to dummy with a small trump, and discard her losing diamond on the now established SK. A small spade also wouldn't work, declarer's only hope being to play me for the ace and discard her losing diamond.

But then I looked more closely at dummy. In an attempt to get an unnecessary cover from Qxx, on the second round of trumps declarer had led the *ten* from dummy – the remaining trump was the *three*.

So, I led my SA (hoping that the two of trumps had gone), declarer ruffed, and eventually conceded a diamond for one down. Phew!

■ David Anderson



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Sunnybank Congress

SUNNYBANK'S inaugural congress Swiss pairs was an outstanding success with 33 tables competing. The energy and enthusiasm shown by the members was infectious and reminded me of the QCBC as it was 30 years ago. The new clubhouse could only just handle the numbers and I would advise entrants to apply early next year or you may end up on the outer.

The event was taken out by Mr. & Mrs. Stringfellow of Caboolture B.C. with Andrew Pryde and Paul Gosney second and Pamela Waldrum and Kaye Robertson third. Andrew and Paul led most of the way but were overtaken by a 78% last round by the winners. I would like to show some hands by the winners but unfortunately we never got to play them so I thought I would feature 4 of the 5 hands we played against Andrew and Paul.

Dir E	♠ AJ8632
Vul EW	♥ Q10
	♦ 8
	♣ Q1076
♠ K94	♠ Q7
♥ A9853	♥ 742
♦ J9643	♦ A10
♣ —	♣ J98532
	♠ 105
	♥ KJ6
	♦ KQ752
	♣ AK4

Paul, sitting South, opened 1NT, I overcalled 2D (diamonds and a major) and NS ended up in 3NT eschewing 4S (which we would probably have defeated) in order to get the extra 10 points for a good score at pairs. I led a heart and Betty showed she had 3 hearts whilst Paul won and led the S10. Having the S9 I knew not to cover, and Betty won, returning a heart which I ducked to retain an entry and put pressure on South not to finesse a second time because if Betty has the SK and returns a heart declarer is going 2 off; but it was all to no avail. He came to hand and took a second finesse and ended up with 10 tricks, which was a very good score with most of the field playing in 4S.

DID YOU KNOW?

Each player counts his cards face down to be sure he has exactly thirteen; after that, and before making a call, he must inspect the face of his cards.

Dir S	♠ AK1085
Vul Both	♥ K2
	♦ 8643
	♣ Q3
♠ J2	♠ 76
♥ A1093	♥ J86
♦ KQJ2	♦ 95
♣ J76	♣ AK10954
	♠ Q943
	♥ Q754
	♦ A107
	♣ 82

South passed and I opened a Precision 1D. North overcalled 1S, Betty 2C and South took the advance sacrifice in 3S which we took one off for a poor score. (3C scores 110 as against 100 for defeating 3S. No advantage at teams scoring but a big result at pairs.)

Dir W	♠ Q6
Vul None	♥ 10752
	♦ K732
	♣ 732
♠ 85	♠ AK97
♥ KQJ963	♥ A8
♦ AJ8	♦ Q964
♣ 85	♣ AJ4
	♠ J10432
	♥ 4
	♦ 105
	♣ KQ1096

On this board we had the cards and took full advantage by bidding 6H which made when North failed to find a club lead.

Dir E	♠ AK642
Vul Both	♥ K3
	♦ Q974
	♣ 83
♠ 975	♠ J8
♥ Q76	♥ 109852
♦ K103	♦ 852
♣ K975	♣ 1062
	♠ Q103
	♥ AJ4
	♦ AJ6
	♣ AKQ4

Paul spurned his known spade fit to play in 3NT and it paid big dividends because I led a club which gave declarer a quick 12 tricks and a good score with most of the room playing in 4S and making only 11 tricks. Hopefully we will do better next year.

■ Mike Robson

Sunnybank Comes of Age

It was almost a year to the day after Sunnybank officially opened its new Clubhouse that it held its first Congress and such was its success that it certainly will not be its last.

The lead up to the Congress was filled with excitement as the applications came in and the final arrangements were made for THE DAY. Fourteen Clubs in all were represented from as far afield as Caboolture in the North to the Gold Coast in the South, Laidley to the West and Redlands to the East, with Sunnybank members making up 50% of the players.

Play ran smoothly under the Directorship of Jan Peach & Geoff Slack-Smith. The food was scrumptious, the venue was terrific, the weather was ideal and the company was great. All in all a splendid day!

Next year we hope to be able to squeeze in two extra tables.

■ Beatrice Rodger

When Maria Riley, my partner of some two years ago, invited me to play in the Sunnybank Inaugural Congress I accepted with much pleasure and was delighted we won the best Novice prize. 66 pairs took part in what was a most enjoyable and well run event. All present were made most welcome by the President, Committee Members and Members, in particular Anne Lovett who worked very hard over the course of the day to make the Sunnybank Inaugural Congress a great success.

■ Ellen Meldrum

Tales from Tasmania

I MUST confess I seldom see the sunrise but in Hobart the sun rose at the respectable hour of about 7.30 am. It was delightful to wake in the morning to look out at pink clouds reflected in the water, yachts lying quietly at anchor, little ducks floating up and down and occasionally taking a stroll on the sandy shore; so calming after a torrid session of bridge at the Wreastpoint Hotel where the ANC was being held.

Most the the team members stayed in the Motel Section attached to the Hotel Tower. Each charming room had been recently refurbished with all mod cons and looks out across Sandy Bay to the opposite hilly shore. We all arrived with our suitcases packed with our winter woolies to find Hobart turned on its best winter weather; sunny and mild (8-15 °C).

After leading the field til almost halfway, our Senior team's hopes and aspirations sank like the barge, the 'Lake Illawarra', when it collided with and broke the Tasman bridge in 1975 and went to the bottom of the river carrying 2 1/2 tons of zinc concentrate. It still lies there sinking in the mud.

Sorry, it wasn't that bad. We went into the last match with a good chance of making the final but sadly, it was not to be, and we stayed 3rd.

A couple of the good news hands.

Dlr E	♠ AK73		
Vul NS	♥ QJ984		
	♦ 62		
	♣ 42		
♠ 5		♠ 104	
♥ K1072		♥ —	
♦ AQJ753		♦ K1084	
♣ K8		♣ AQJ10975	
	♠ QJ9862		
	♥ A653		
	♦ 9		
	♣ 63		

This is an interesting hand where Agnes Kempthorne and Greer Tucker bid the /// EW club slam and won us an 11 IMP swing when the opponents in our room stayed in 5D. South's opening lead of the HA was ruffed and there were 13 tricks.

Try bidding that one!

Dlr S	♠ 84		
Vul Both	♥ Q105		
	♦ 98752		
	♣ 983		
♠ AKQ9		♠ J52	
♥ J43		♥ AK6	
♦ A104		♦ K63	
♣ A107		♣ QJ52	
	♠ 10763		
	♥ 9872		
	♦ QJ		
	♣ K64		

On this hand I found myself in 6NT and North led a diamond. I took the jack with my ace and counted my tricks.

If the club finesse was on I still had only 11 tricks unless the clubs were 3-3. If not I had to drop the HQ or perhaps there may be a squeeze. I cashed a couple of spades ending in dummy with the SJ and took the club finesse (clubs were 3-3) happiness! I gratefully started to cash out and down dropped the DQ making 13 tricks for a 13 IMP swing.

David Anderson modestly declined to give me a hand to report (said he could only recall disasters) so I am using this hand

where we made a doubled game swing. David and Tony Jackman made 4SX while we stole 5DX.

Dlr E	♠ KJ8654		
Vul NS	♥ —		
	♦ Q107		
	♣ AK54		
♠ 92		♠ A	
♥ KQJ832		♥ 104	
♦ A42		♦ KJ986	
♣ Q8		♣ J10976	
	♠ Q1073		
	♥ A9765		
	♦ 53		
	♣ 32		

East led a heart against 4SX and declarer has a easy 10 tricks. At our table South led a club against 5DX taken by the ace and North inexplicably switched to a spade. Jenny Han drew trumps with the aid of the finesse and led the H10 taken by South, who continued spades. The hearts were now set up and accessible to discard the losing clubs.

David said the team that makes the least mistakes wins and that is undoubtedly true, but you also need a little touch of luck.

Make sure you all have a Tasmanian holiday - it is beautiful.

■ Margaret Drake

Coolum

The Bridge Player's Nightmare

I AM sure there are many variations, but running from a doubled making contract into a doubled failing contract

■ Ken Dawson

must rank highly on the night-mare scale. Consider this hand from the recent Coolum Teams.

Dlr S	♠ K8432		
	♥ J10843		
	♦ 765		
	♣ —		
♠ 6		♠ QJ1075	
♥ 6		♥ 75	
♦ QJ1094		♦ AK2	
♣ AKQ632		♣ J98	
	♠ A9		
	♥ AKQ92		
	♦ 83		
	♣ 10754		

W	N	E	S
2NT	4H	5C	1H
P	P	5D	X
P	X	All pass	P

Who can blame East? It is difficult to know who has the good hand; West or North. He had made a great decision to bid the making 5C over the making 4H contract. Faced with a choice when South doubled, AK2 encouraged the switch to 5D.

The defence was straightforward. On the HA, North plays the 3. When there is a singleton in dummy, this is suit preference asking for a shift to the lower suit. South led the C10, asking for the higher suit to be returned for a second club ruff. Yes, the signals are hardly needed on this hand. East is still shaking at the loss of the first 4 tricks when 5C was going to be a walk in the park.

Queensland Senior Teams Championship

will be held at the Sunshine Coast BC
on Sunday January 5 2003

CONTACT Anne McLeod 5492 7539

If only...

Would you play in the 2003 State Team Trials if only things were different? Sorry, we can't help with more time, more money or fewer commitments. The QBA Tournament Committee does want to hear about the things that deter players from entering the Open, Women, Senior Trials. Please talk to one of us.

The Tournament Committee is Alan Maltby, Andrew Pryde, Barry Kempthorne, Claire Hyne, David Anderson, Geoff Slack-Smith, Jan Peach, Keith McDonald, Margaret Drake, Marion Cooke, Michael Kent, Neville Francis, Reg Busch, Tom Strong.

Teacher's Corner



Joan Butts

Club News

Great things are happening in **Gympie!** Bridge is being taught in four secondary schools, and it's just made the newspapers! Early in the year, Jeanette Roughley and Jennifer Hollingworth took the initiative and approached local headmasters. They agreed to trial bridge in their schools, using the Starter Bridge approach in "Play Bridge: a Workbook for the Absolute Beginner".

It worked and this is one of the comments: "The high school students have been wonderful to teach. They are a class of the brightest children, and I find they take to bridge so well. My style of teaching is for them to "do". The less talking, the more doing, the better"

Well said, and congratulations.

In fact, bridge and in particular the teaching of beginners seems to be alive and growing at a fast pace in Queensland this year. **Cairns, Arana, Sunnybank Gold Coast** report large mid-year intakes, and comment that their clubs are full of the enthusiasm of new players.

The new players are the life blood of your clubs. Treat them with care.

Australian Bridge Teachers Workshop, Melbourne August 2002

I was really pleased to be involved in this weekend, and spoke to teachers in Victoria about our Qld beginners book and new methods of teaching bridge. There is the same world wide concern about the aging population of bridge players, and the need to introduce the game to as many new players as possible. Jim Borin and Cathy Mill showed the materials they have developed as aides to learning, which are modern version of the old cheat sheet. Gary Brown, a Canadian, has a large bridge following in Melbourne, and I recently worked with him on a holiday to Bali, with players from all around Australia. He gives players laminated summaries of lessons, and did interesting lessons in Bali on new topics such as Odds and Evens Discards, Smolen, Help Suit Game Tries. I gave sessions on Jacoby 2NT and Transfers.

There will be a very good and cheap week to Mt Crackenback in January at which Gary and I will run games and lessons. If you're planning to play in Canberra, come on this coaching/motivating/relaxing holiday first. One week with all bridge activities for \$615.00 twin share.

As always, I am keen to come to your clubs to either do workshops on topics of your choice or to help your teachers with any concerns or queries they may have about teaching.

Fred Gitleman's online bridge site (www.bridgebase.com) is fantastic for teachers. It's free, and offers opportunities to practise bidding and to play set hands with your students or partners. There is a main bridge club that you can play at (open to anyone), OR you can join one of the private clubs. I have recently set up a **CARDS Online Bridge Center**, and anyone who would like to play there (FREE), or would like online bridge instruction with an expert player, should simply email me (joaneb@uq.net.au) and I will join them up. It's really the new way to improve your game, offering opportunities that we never had before the Internet.

There will be three new additions to my list of books, to be available to clubs for the start of 2003. Apart from my beginners book,

- "**Play Bridge; a Workbook for the Absolute Beginner**", (student text (\$18.95) and **Teachers Guide** (\$25.00),
- Kathy Johnson, leading player and teacher at the Gold Coast has worked with me to produce a **STUDENTS' TABLE GUIDE**, based on the book, to be used as an aide to learning. (\$6.60)
- Also coming out soon, will be my "**Play SUPERVISED Bridge**", a collection of 32 brand new hands for beginners which follows the bidding and play points in the beginners student text. Each hand is written up, and the emphasis is on play points. This should be ideal for extra sessions and supervised sessions for beginners and improvers. (It will sell at approx. \$13.95)
- The next step for lessons after beginners courses, and after supervised sessions: a booklet designed for four intermediate workshops, called "**Openings other than One Bids**", covering Opening 2C and 2NT, Slam Bidding Methods, Weak Twos, and Higher Preempts. (\$13.95)

- For advanced groups I have written a series of three workshops on an "**Introduction to the Two Over One System**". This system is played all over in America and is becoming increasingly popular. In my opinion it is far easier than Standard and much better. (\$9.95)

There are discounts on all these materials for teachers and bridge clubs, from 10% to 40% depending on the size of the order.

Please order through me
Ph: 0413 772 650, or 3254 4795, or online through my website, www.uq.net.au/cards

Marketing



Cheryl Simpson

New QBA Travel Sponsor

Good news!!

The QBA has a new travel sponsor. The company is called Zeppelin Travel and they are based here on the Gold Coast, an advertisement for them appears in this issue. Please support Andi and his team, as much as you can, they have been very generous in sponsoring the travel for interstate directors to attend our Gold Coast Congress. Zeppelin Travel has found the best accommodation rates for our players. Please call them as soon as possible to avoid disappointment and ensure your booking.

Gold Coast Congress 2003

The 2003 Gold Coast Congress is likely to be as popular as ever, however this year due to increased venue costs, we need to access as many sponsors as possible. If you know of anyone or any company that may be able to help please let me know.

My home number is 07-5538 8821 or email: fartold@ozemail.com.au.

The 2003 ANA Gold Coast Congress brochure is currently being collated, so there is still time to add new sponsors names to the final publication.

Cheryl

Cheryl Simpson
QBA Marketing Officer.

Reviews

Learn From the Stars

Mark Horton and Tony Sowter

If you are one of those who likes to learn from the exploits of famous players, this book is for you. The authors are themselves successful international players and journalists, so they have a knack for finding interesting hands. These deals are accompanied by a concise discussion and are selected to demonstrate the point being made. Thumbnails of the great players are interspersed between the hands, which are grouped under three main headings – bidding, declarer play, and defence. Some of the tips are the kind that is easy to remember and apply in your own game. This sample comes under the heading “careless talk costs lives”. Sometimes it is dangerous to bid when your side is outgunned, as you may give vital information to the declarer.

Subsidy Winners for the Qld Teams

Darling Downs Zone - J Baker, D McAdam, M Sargent, R Fraser

Northern Zone - Haussmann, Sexton, Trollope, Wong

Capricorn/Whitsunday Zone - Lorroway, Dooner, White, Goodsall

Wide Bay Zone - P Beresford, M Dale, G Flynn, L Rex

Subsidy Winners for the Qld Pairs

Northern Zone - Mann/Stubbs and Trollope/Wong

Capricorn/Whitsunday Zone - M Allan/M Saunders

Wide Bay Zone - Melhuish/Wares, Wallace/Keys, L & A Bonnick

GNOT Reps

Wide Bay Zone - G Kellerman, R Davenport, B Boyle, D Gehrke (all from Hervey Bay)

Northern Zone - H Thompson, Pearson, E Turner, H Schipke

Capricorn/Whitsunday Zone - R Lorroway, J Dooner, E White, T Goodsall

Gold Coast Zone - R Slobom, K Johnson, T Berger and E Berger

Darling Downs Zone - not yet known

Sunshine Coast Zone - not yet known

Brisbane Zone

Tom & Freda Swainston,

Lorna Cameron, Pam Murray

Diane Wilkinson, Dewi Eastman, Anne Griffin, Jan Rawson, Vicki Foots

Cheryl Daniel, Gordon Gemmill,

Bert Luchjenbroers, Jan Hoffman

Dir E	♠ J		
	♥ K74		
	♦ Q10843		
	♣ J853		
♠ K10643		N	♠ Q985
♥ 108		W	♥ 962
♦ 75		E	♦ K2
♣ 9742		S	♣ AK106
	♠ A72		
	♥ AQJ53		
	♦ AJ96		
	♣ Q		

East opened a weak notrump and South doubled for penalties. West bid 2S and after North had freely bid 3D, East made the mistake of bidding 3S. South reasonably assumed that North would have a singleton spade, and that any red suit finesses would succeed. He therefore bid the cold 6D.

The remaining hands are brilliancies which the reader can simply enjoy without worrying about trying to generalise a principle from them. On the whole, this is a reasonably practical and entertaining book which will suit the intermediate player.

Learn from the Stars is available from John Hardy for \$25.30
Ph: 0409-786 050.



Denise
Dodd

The Bridge Magicians or Spell-binding plays from the Polish stars

THIS is a book for advanced players but it's still fun to sit back and marvel at the incredible virtuosity of the Polish players, twenty-five in all. Like all true magicians, they present an insoluble problem, but unlike the stage variety, they reveal their secrets.

Forty-four year old Cezary Balicki, (pronounced Che-za-ri Ba-lit-ski – the ability to pronounce some of the Polish names is a magical feat in itself!) as with many bridge stars, was a talented chess player before becoming a professional bridge player. He has an impressive list of international championship medals and is now a regular on the North American bridge circuit. His undoubted analytical talents are evidenced by the fact that he led the field for much of the 1998 World Par Championship, which boasted the world's finest players, before eventually finishing fourth. Many of us will remember him from the National Open Teams in Canberra.

Here is a hand starring Balicki and his regular partner, Adam Zmudzinski in their triumph in the prestigious Macallan Invitational Pairs.

Dir S	♠ Q63		
Vul None	♥ K10732		
	♦ 76		
	♣ AQ4		
♠ 42		N	♠ KJ97
♥ AQ6		W	♥ J94
♦ 82		E	♦ J10
♣ KJ10865		S	♣ 9732
	♠ A1085		
	♥ 85		
	♦ AKQ9543		
	♣ —		

W	N	E	S
	Zmudzinski		Balicki
2C	X ¹	3C	1D
P	5D	All pass	5C ²

¹ Negative

² Void-showing splinter

West leads the CJ. In view of West's overcall the natural play from dummy is the queen, and when that holds the trick, we can discard one of the losing hearts from hand. Assuming the diamonds are not 4-0 there are now 10 tricks on top, and it is tempting to cash the CA and get rid of our second heart right away, hoping to negotiate the spade suit for only two losers. The problem is that there is no certain entry to the dummy, making it harder to negotiate the spade suit successfully. If we have to play spades from our hand, how are we going to do it?

The two critical cards that are missing are the HA and the SK, and unless East has bid three clubs with nothing but a few low clubs, he must have one of them. If East has the HA, then West will have the SK and the contract will be easy. If West has the HA, then the defenders are going to have to give us the entries we need or play the spade suit for us.

Resisting temptation, we decide not to cash the CA but to draw trumps in two rounds and play our remaining heart from hand, intending to play the king. However, West jumps in with the HA and plays a low spade. We play low from the table, and when East produces the SJ we simply duck, playing East for the SK. Now any non-spade return from East provides us with an entry to table, enabling dummy's HK and the CA to take care of declarer's losing spades. They aren't called magicians for nothing!

The Bridge Magicians is available from Denise Dodd on (07) 3359 1285 or ddodd@hotmail.net.au – \$39.95 post free.



Renee
Yates

Sport Popularity Booms

THE sport of bridge has doubled in popularity in Queensland over the last 10 years following a mild worldwide boom, said the Courier-Mail's bridge columnist Tony Jackman.

"The number of registered or affiliated players in Queensland alone has increased from 4000 to 6400 since 1992," he said.

"Queensland is the biggest state in terms of affiliated members with 48 of the 240 Australian clubs."

Queensland Bridge Association marketing manager Cheryl Simpson said there has been about a 10 per cent increase in player numbers across Australia each year for the last 10 years.

"Australia has a sporting psyche and as our teams compete internationally we are finding the best coaches are coming here," she said.

"Grand Masters who are at the top of their game are now becoming coaches; they're putting something back into the sport."

Grand Master and professional bridge teacher Denise Dodd has held a number of "bridge holiday getaways" to coach players and foster interest in the sport.

"Bridge is a highly addictive game and is great for keeping mentally alert," Ms Dodd said.

"It is also the great leveler; I have coached everyone from housewives to professionals to plumbers, judges and prison wardens."

"The worldwide increase in numbers to about 50 million players in 110 countries has largely been helped by the internet and technology growth," said QBA marketing manager Cheryl Simpson.

"Bridge has just been recognized as a sport by the International Olympic Committee and was played at the last Commonwealth games," she said.

"A university of bridge has just opened in France and there is an entire television channel devoted to bridge in China."

"It's great to see people are rediscovering this game," Ms Simpson said.

Renee is a 1st year journalist student.

Mind Games

A History of Old Bridge

Coming Events

Oct 12	Mackay Teams
	Arana Novice Teams
12-13	Dalby Congress
13	Gympie Graded Pairs
	Cleveland Bay Teams
19-20	BBC Congress (inc Qld & Novice Pairs)
26-27	Magnetic Pairs Congress (Townsville)
	Qld Graded Teams (QCBC)
	Hervey Bay Congress
Nov 2-3	Northern Suburbs Pairs
3	Surfers Paradise Novice Teams
	Cleveland Bay Pairs
10	QCBC Pairs
	Western Suburbs Novice Teams (Toowong)
16	Townsville Novice Teams
	Eastern Suburbs Teams
17	Townsville Pairs
23-30	Qld-wide Pairs
24	Qld Senior & Youth Pairs (Surfers)
Dec 1	QCBC Novice Pairs
28-29	Tablelands Congress

Letters

Re Ivy Luck's article on the Honeysuckle pairs at our club.

I have been in touch with one of our long-standing members. Back in the old days, the club (probably all clubs) had invitations to their congresses printed on a card something similar to a birthday card. In our case, this always had a yellow background as the word "Buderim" means honeysuckle to the aboriginals, and it was spelt "Badderim." We continue to print the Honeysuckle notices on yellow paper to carry on the tradition!

Anne McLeod

James Evans' suggestion that in all competitions, the top 25% of the seeded players be barred from winning prize money in the plate and consolation sections after the qualifying round should meet with popular response from the rank and file who may tire of seeing the same seeded players walking off with the loot in the lower end of the field.

But all players pay the same entry fee to participate in a competition in the hope of winning some masterpoints and prize money in the various categories. His suggestion might be fair go, if in the same breath he also suggests that the bottom 25% of the field be equally disqualified from winning prize money in championship and plate sections even if they qualify to play in the top end.

Then to be fairer to both top and bottom

ends of the field, these players be given a discount of maybe 50-60% on their entry fees as they don't enjoy the same privilege as the middle of the field who may win prize money in any section.

In any competition, the axiom must be, 'Let the better (not the lesser) man/woman win,' and we should continue with this tradition to encourage the culture of excellence, and not wallow in the malaise of mediocrity.

Ivy Luck

2002 Congress Directors' Exam

Saturday October 26

Results

Lockyer Swiss Pairs 14 July

- 1 H & R McLauchlan
- 2 R Clayton A Smith
- 3 J Rose J Marley

Plate

- 1 C Snook M Trada
- 2 G & M Payne
- 3 J Evans A Carta

Sunshine Coast Novice Pairs 11 Aug

- 1 K Moschner A Smith
- 2 G Edge Chambers
- 3 W McTavish R Feuerheerd

Maryborough Congress 10-11 Aug

Pairs

NS

- 1 P Beresford M Dale
- 2 A Dennis B Horan
- 3 S Mabin A Kelly

EW

- 1 L Sanderson R Green
- 2 J Bell K Frank
- 3 M Winch T Walford

Teams

- 1 A Maltby D Maltby
M Winch T Walford
- 2=L Sanderson R Green
P Barnett D Harris
- 2=S Mabin A Kelly
S Rodgers I Wright

Plate

- 1 B Theodore H Faulkner
H Glatter P Youn
- 2 R Carpenter S Carpenter
A Dennis B Horan
- 3 O Williams A Wyer
M Dunn M Hulme

Rockhampton Swiss Teams 17-18 Aug

- 1 P Beresford O Williams
A bonnick B Boyle
- 2 C Schwabegger K Daws
R Key K Jefferson
- 3 R Lorraway J Dooner
W Choy-Show M Watson

Best veteran team

- A Bray S Davey
M Barton P Gibb

Best intermediate team

- M Moohead A Moohead
D Lowry R Metcalfe

Best novice team

- K Cupples B Hise
D Turner J Hancock

Coolum Teams 14 July

- 1 I Halford S Brookes
M Radke V Brookes
- 2 M Head D Jones
P Buch M Lamont
- 3 A Nichols R Clayton
N & E Gibson

Restricted

- R E Perry M Dakin
P Penlington R McArthur

Sunshine Coast Teams 1 Sept

- 1 I Halford M Radke
S & V Brookes
- 2 K Dawson A Kelly
W Hiddens D Smith

Plate

- E & N Gibson
S Bowie G Rose

Noosa Butler Pairs 20-21 July

- 1 T Strickland I Afflick
- 2 A Mayers R Crowley
- 3 L Vincent G Tucker

Plate

- 1 M Radke V Brookes
- 2 R Green L Sanderson
- 3 M Witham S Lightbody

Consolation

- 1 J Gill D Harris
- 2 D Quigley A Dyson
- 3 L Smith H Crameri

Bundaberg Congress 27-28 July

- 1 H & R McLaughlan
- 2 W Choy Show M Watson
- 3 S Dwarshuis W O'Brien

Plate

- 1 A Boland P Borchardt
- 2 M Stanley P Gebbeth
- 3 R Lorraway J Dooner

Consolation

- 1 I Jewitt J Barrett
- 2 H Faulkner H Glatter
- 3 P Faircloth H Kingston

Moreton-Bribie Congress 27-28 July

Pairs

- 1 P Hainsworth R Tait
- 2 A Mayers R Crowley
- 3 A Slater K Dawson

Plate

- 1 D & E Stringfellow
- 2 R Olsen S Morgan

Teams

- 1 A Slater K Dawson
I Afflick T Strickland
- 2 M Robson B Lee
A Kelly A Remedios
- 3 A Mayers R Crowley
D & A Maltby

Plate

- 1 L Eaves M Stoneman
J Williams A Hogan
- 2 K Dakin J Bell
P Rittey A Smith

Qld Graded Pairs Championship 7 July

Life & Grand

- 1 A Kempthorne G Tucker
- 2 A Pryde P Gosney
- 3 T Strickland I Afflick

Regional to National

- 1 G Slack-Smith J Peach
- 2 R Cunliffe D Janzekovic
- 3 A & K Moroney

Nil to Local

- 1 J Allard J Gardiner
- 2 D & M Holmes
- 3 J Williams A Hogan

Sunnybank Swiss Pairs 4 Aug

- 1 D & E Stringfellow
- 2 A Pryde P Gosney
- 3 P Waldrum K Robertshaw

Plate

- 1 N Clatworthy S Cardinal
- 2 M Rusin D Lee
- 3 B Rodger J Parker

Best Novice Pair (<50 MPs)

- E Meldrum M Riley

Northern Suburbs Novice Teams 4 Aug

- 1 K Moscher R Murtach
B Peters B Carroll
- 2 C Page B Williams
P Williams D Murray
- 3 C Anderson R Matthew
R Matthew N Towler

Mackay Novice Pairs 4 Aug

- 1 Roland & Ray Taylor
- 2 M McGuire O Olive
- 3 J Hansen J Sturdy
- 4 J Christensen G Liddell

Qld Butler Pairs C'ship 17-18 Aug

- 1 R Parker P Hainsworth
- 2 A Pryde N Francis
- 3=J Summerhayes R Wallis
- 3=A Remedios A Kelly

Qld Men's Champions

- 1 R Parker P Hainsworth
- 2 A Pryde N Francis

Qld Women's Champions

- 1 A Stitt L Barua
- 2 M Millar R Clayton

Butler Restricted

- 1=D & M Holmes
- 1=R Hartman A Carta

Qld Teams (Toowong) 7-8 Sept

- 1 A & B Kempthorne R Ward
G Tucker L Vincent
- 2 R Wallis T Tully D Dodd
T Jackman K Anderson
- 3=M Robson B Lee
R Parker P Hainsworth
- 3=D Janzekovic P Larsen
J Millar T Strong

Plate

- 1 R Trollope F Wang
M Sexton P Haussmann
- 2 K Wood C Howard
M Walters L Farnden
- 3 R Lorraway J Dooner
E Goodsall E White

Ist Toowong Team

- 1 L Moses A Corkhill
V Croft A Preece R Touton

Directors' Corner

LITTLE piggies have big ears, and so do bridge players at nearby tables. If you must brag about your triple squeezes or berate partner for not leading your void suit, please do it quietly.

If you do accidentally learn something about a hand you are yet to play, a little discretion goes a long way. Some remedies are available under Law 16B. Blurting out that you've seen the ace of spades in someone else's hand or that you heard at the water fountain that 7S makes, means that everyone at the table now has the information and nothing can be salvaged.

No one benefits from not calling the director during club sessions when damage is suspected from a failure to alert. There's usually a noble reason: I didn't want to make a fuss. The opponents were novices/the opponents were experts. I didn't want to disturb the Director/the Director wouldn't know what to do anyway.

Even if it's a warm and fuzzy semi-social session, call the Director. Not doing so means that any damage remains, the opponents continue to benefit, the Director doesn't get to show how knowledgeable he is, doesn't gain experience and players still go home feeling hot and bothered.

Two particular alertable bids have featured in recent dispatches. The

negative free bid after an overcall 1H (2C) 2D where 2D from a non-passed hand is not forcing/not 10+ and the 1NT response after an overcall as in 1H (1S) 1NT when a spade stopper is not shown, merely points.

A practice frowned upon is the taking of each way action after an opponent's failure to alert. (a) A player is fully aware, or suspects because of his experience, that an opponent's call should have been alerted. (b) He takes rash action in the hope that it will earn a very good score. (c) If he gets a bad result he claims damage from the failure to alert. (d) He is disappointed when the Director does not adjust the score.

The Director Mailing List is up and running. Its primary purpose is to allow country directors and players to ask questions and share their bridge experiences. Of course, everyone with an interest in directing matters is welcome to subscribe. It is not intended that discussion be highly technical.

To subscribe send a blank email (no subject and no message) to

qldbridgedirect-subscribe@topica.com
Subscribers will be asked to confirm their wish to subscribe. There is no necessity to give any other details.

■ Jan Peach

Ladies

Do you want to play in...
the 2003 QBA Womens Team Trials?

Do you have...
the perfect partner?

Do you know...
how to choose one?

Do you need...
help to find one?

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Jan Peach
3352 6929
jpgss@uq.net.au



Toni Bardon
3391 3241
qcbc@powerup.com.au

John Hardy

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Bridge Baron 13 – the best bridge game for your computer \$115.50

Points Schmoits on CD ... \$60.50

New from Marty Bergen

Two Over One Game Forcing – the latest tutorial software by Mike

Lawrence \$69.30

Defence (IBM or MAC) \$69.30

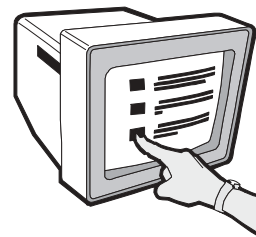
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Website www.uq.net.au/~zzjhardy

DIRECTOR OF THE FUTURE?



Insufficient Bid	Press 1
Lead Out of Turn	Press 2
Revoke	Press 3
To Talk To a Real Person	Press 9

(Based on a comment by Cathy Reed after the 2002 Gold Coast Congress.)